GRANITEPRO



HOMEOWNER CARE GUIDE

Quartz Countertop Care

Easy everyday care, how to protect it from heat, and simple fixes for the most common marks.

WELCOME

Getting to know quartz

Quartz countertops are engineered from crushed natural quartz bound together with resins and pigments. The result is a consistent, non-porous surface that's among the easiest in the kitchen to live with.

Non-porous

Liquids can't soak in, so quartz resists staining and never needs sealing.

Scratch resistant

The quartz content makes the surface hard and durable for everyday use.

Low maintenance

Soap, water, and a soft cloth handle almost everything.

The one thing to know: the resin is quartz's soft spot. The resin that binds the stone is sensitive to **high heat** and **harsh chemicals**. Damage from these two is usually permanent—so protecting against them is the heart of quartz care.

CARE AT A GLANCE

Simple care. Lasting beauty.

EVERY DAY

Soap & water

Wipe with warm water and mild dish soap, rinse, and dry with a soft cloth.

WEEKLY

Deeper clean

A non-abrasive cleaner made for quartz removes film and keeps the shine even.

NEVER

Sealing or polishing

Quartz needs no sealer, wax, or polish—they only leave a residue.

CLEANING

Your cleaning routine

Daily cleaning

1. **Clear the surface**

   Wipe away crumbs and spills as they happen—before they dry.

2. **Wash gently**

   Use warm water with a few drops of mild dish soap and a soft cloth or non-scratch sponge.

3. **Rinse and dry**

   Wipe with clean water, then dry with a microfiber cloth to prevent streaks and film.

Weekly cleaning

Once a week, use a **non-abrasive cleaner labeled safe for quartz**. Spray, wipe, then rinse with water and dry.

> **Always rinse.** Even safe cleaners can dull quartz if left sitting. Never let any cleaning product dry on the surface.

Safe to use

- ✓ Mild dish soap and warm water
- ✓ Non-abrasive cleaners labeled safe for quartz
- ✓ Soft cloths, microfiber, and non-scratch sponges
- ✓ Plastic scrapers for dried-on food

Avoid

- × Oven, grill, and drain cleaners
- × Dishwasher detergent and toilet cleaners
- × Paint strippers and harsh solvents (Goof Off, used as directed, is the exception)
- × Undiluted bleach and strong acids or alkalis
- × Scouring pads, steel wool, and metal scrapers
- × Powdered cleansers—including powdered Bar Keepers Friend

Accident happens? If a harsh chemical touches your quartz, rinse immediately with plenty of water to neutralize it.

No sealer, polish, or wax

Quartz is non-porous, so sealers can't soak in. They sit on top and leave a sticky, dull film. Oil soaps cause the same problem.

Test first

Before trying any new product, test it on a small, hidden area—like inside a sink cabinet overhang—to make sure it doesn't affect the finish.

PROTECTION

Protecting your quartz

Heat is the most common cause of permanent damage we see on quartz—and it's the easiest to prevent.

HEAT

Always use a trivet

Quartz is heat *resistant*, not heat *proof*. A hot pan, baking sheet, or appliance can scorch the resin, leaving a white, yellow, or brown mark—or cause a crack from sudden temperature change.

- Never set pots, pans, or trays straight from the stove or oven on the surface.
- Place air fryers, slow cookers, pressure cookers, and griddles on a cutting board or heat pad.
- Keep curling irons and hair tools off bathroom vanities.
- Keep a trivet or two within reach of the cooktop so it's always the easy choice.

Protect the edges

Edges and corners can chip from a hard knock with heavy pots or cast iron.

Use a cutting board

Protects the finish from knife marks and keeps your knives sharp.

Don't stand on it

Never stand or kneel on countertops, or load unsupported overhangs.

OUR GO-TO FOR STAINS & MARKS

Liquid Bar Keepers Friend

Use: Liquid Soft Cleanser

Gentle enough for quartz and effective on metal marks, rust, and stubborn food stains. Apply with a soft, damp cloth, rub gently, then rinse with clean water and dry.

NOT the powder version

Powdered Bar Keepers Friend is too abrasive for quartz and can leave dull, scratched patches in the finish. Check the label before you buy—look for **"Soft Cleanser"** in a squeeze bottle.

TROUBLESHOOTING

Common marks & how to fix them

Most marks on quartz sit *on* the surface, not in it—so they come off with the right approach. Always start gentle and rinse well afterward.

WHAT YOU SEE	LIKELY CAUSE	WHAT TO DO
Dried-on food or grease	Spills left to harden	Lay a warm, wet cloth on it for 5–10 minutes, lift with a plastic scraper, then wash with soap and water.
Gray or black lines	Metal from pots, pans, rings, or utensils	Rub gently with a white pencil eraser. For stubborn marks, use **Liquid** Bar Keepers Friend (not the powder), then rinse well.
Permanent marker or ink	Pens, markers, crafts	Apply Goof Off Pro Strength Remover to a cloth (not directly on the counter), rub lightly, then wash with soap and water and rinse.
White rings or cloudy spots	Hard water minerals around sinks and faucets	Clean with a stone cleaner like Stone Care International Daily Cleaner, then rinse and dry.
Coffee, wine, tea, or turmeric	Pigmented food and drinks	Start with warm soapy water and wipe. If that doesn't work, use **Liquid** Bar Keepers Friend (not the powder) on a soft cloth and rinse.
Paint, glue, or caulk	Home projects	Start with warm soapy water and wipe. If that doesn't work, use **Liquid** Bar Keepers Friend (not the powder) on a soft cloth and rinse.
Hazy, dull, or streaky film	Cleaner or soap residue, oil soap, polish	Clean with a stone cleaner like Stone Care International Daily Cleaner, then rinse and buff dry.

TIP 1

Start gentle

Always try soap and water first, then move up one step at a time.

TIP 2

Rinse everything

Rinse with clean water and dry after any cleaner—never let it sit.

TIP 3

Still there?

Stop and email us a photo at info@graniteproremodeling.com.

EVERYDAY LIVING

Do's & don'ts

Quartz is one of the easiest surfaces to care for. These habits keep it that way.

✓ Do

- ✓ **Clean daily** with mild dish soap and warm water, then rinse and dry.
- ✓ **Use trivets or hot pads** under every hot pot, pan, and tray.
- ✓ **Put countertop appliances** like air fryers and slow cookers on a board or heat pad.
- ✓ **Use a cutting board** for all knife work.
- ✓ **Wipe up spills** before they dry.
- ✓ **Rinse immediately** if a harsh chemical touches the surface.
- ✓ **Use Liquid Bar Keepers Friend** for stubborn marks—never the powder.
- ✓ **Call GranitePro** with any questions or concerns.

✕ Don't

- ✕ **Set hot cookware directly on the surface** —not even for a moment.
- ✕ **Use oven cleaner, paint stripper, or harsh chemicals.**
- ✕ **Use scouring pads, steel wool, or metal scrapers.**
- ✕ **Apply sealers, polishes, waxes, or oil soaps.**
- ✕ **Stand, kneel, or sit on countertops**, or put heavy weight on unsupported overhangs.
- ✕ **Strike edges and corners** with heavy pots or cast iron.
- ✕ **Try harsh DIY remedies** like sanding or scouring. Contact us first.

24h

The same-day rule

Clean spills before they dry. Quartz won't absorb them, but dried-on food and liquids are harder to remove and tempt harsher scrubbing.

RECOMMENDED PRODUCTS

What we recommend



CLEANER · WEEKLY

Stone Care International
Granite, Quartz & Stone Daily Cleaner

A non-abrasive spray made for quartz and stone. Cleans and degreases without leaving residue behind.



STAINS & MARKS · AS NEEDED

Bar Keepers Friend
Soft Cleanser (Liquid)

For metal marks, rust, and stubborn food and drink stains. Use the **liquid Soft Cleanser only—NOT the powder**. Apply with a soft, damp cloth, rub gently, then rinse and dry.



MARKER & INK · AS NEEDED

Goof Off
Professional Strength Remover

For permanent marker and ink. Apply to a cloth—never pour directly on the counter—rub lightly, then wash with soap and water and rinse. It's a strong solvent: use with ventilation and keep away from open flame.

WE STAND BEHIND IT

We're here for the life of your countertops.

> *"If something isn't right, we'll make it right. Our relationship doesn't end on installation day."*

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