GRANITEPRO



HOMEOWNER CARE GUIDE

Granite Countertop Care

Simple habits, the right products, and an easy sealing schedule—for countertops that last a lifetime.

WELCOME

Getting to know granite

Granite forms from molten rock that cools slowly deep in the earth, locking quartz, feldspar, and mica into a hard, crystalline stone. It's one of the most durable and forgiving surfaces you can have in a kitchen.

Scratch resistant

Harder than steel kitchen knives. Everyday use won't wear down the surface.

Heat tolerant

Handles kitchen heat better than most surfaces—trivets still protect seams and edges.

Acid tolerant

Lemon, vinegar, and tomato won't etch true granite the way they etch marble.

The one thing to know: granite is a natural, slightly porous stone. The sealer we apply at installation keeps liquids from soaking in. Refreshing it every 3–5 years keeps your countertops protected—see page 4.

CARE AT A GLANCE

Three habits. A lifetime of beauty.

EVERY DAY

Soap & water

Wipe with warm water and a few drops of mild, oil-free dish soap. Dry with a soft towel.

WEEKLY

Stone cleaner

A pH-neutral cleaner made for granite lifts soap film and protects your sealer.

EVERY 3–5 YEARS

Reseal

Refreshes your stone's protection. Resealing is covered by the GranitePro warranty program for the first 3 years.

CLEANING

Your cleaning routine

Daily cleaning

1. **Clear the surface**
   Wipe away crumbs and spills as they happen.

2. **Wash gently**
   Use warm water with a few drops of mild dish soap and a soft cloth or non-scratch sponge.

3. **Wipe dry**
   Dry with a paper towel or microfiber cloth to prevent water spots and soap film.

Weekly cleaning

Once a week, use a **pH-neutral "granite & stone" cleaner**, available at most grocery and hardware stores. It removes soap film and tougher spills without wearing down your sealer.

> **Check your soap label.** Some "natural," organic, or moisturizing soaps contain plant oils that can slowly darken lighter granites.

Safe to use

- ✓ Mild, oil-free dish soap and warm water
- ✓ pH-neutral cleaners labeled safe for granite or natural stone
- ✓ Soft cloths, microfiber, and non-scratch sponges

Avoid

- × Bleach, ammonia, vinegar, and citrus cleaners—they break down sealer
- × Glass, bathroom, and all-purpose sprays
- × Scouring powders, scrub pads, and melamine "erasers"
- × Stone polishes, waxes, and oil soaps

Rule of thumb: if a product doesn't say it's safe for granite or natural stone, don't use it on your countertops.

Why we skip "polish" products

Polishes leave a residue that builds up over time, trapping dirt and making the stone look dull. It can be removed, but it's far better to avoid.

Pits and fissures are natural

Granite is a crystalline stone, so small pits between crystals and fine natural fissures are normal. They're part of the stone's character and don't affect its strength.

SEALING

Sealing your granite

Every granite countertop is sealed at installation. Keeping that protection fresh is simple.

3–5
YEARS

Reseal every 3–5 years

That's all most granite countertops need. If the water test below shows darkening sooner—or you notice dark marks after washing dishes—give us a call and we'll reseal early.

The water test

Place a few drops of water on a busy area—near the sink or cooktop—and watch.

Beads up	Darkens slowly	Darkens fast
After 15 minutes, no darkening. Your sealer is working.	Darkens after 5–15 minutes. Plan to reseal soon.	Darkens within a few minutes. Time to reseal—call us.

Time to reseal?

Email **info@graniteproremodeling.com** or give us a call and we'll get you on the schedule.

Resealing is covered

The GranitePro warranty program covers any necessary resealing for the first 3 years. Honed and leathered finishes may need sealing more often than polished.

What sealing does—and doesn't do

It buys you time

Sealer slows down absorption, giving you time to wipe up oil, wine, and coffee before they can soak in.

It isn't a force field

Sealed granite is stain resistant, not stain proof. Spills left overnight can still work their way in.

We handle it

No need to buy sealer or do it yourself. Let us know when it's time and we'll take care of it.

EVERYDAY LIVING

Do's & don'ts

Granite is tough, but a few simple habits keep it looking brand new.

✓ Do

- ✓ **Clean daily** with mild, oil-free dish soap and warm water.
- ✓ **Use a cutting board**—granite is hard enough to dull your knives.
- ✓ **Keep oil bottles on a small plate** or tray when not in use.
- ✓ **Wipe up oil, wine, coffee, and juice promptly.**
- ✓ **Use coasters** under glasses and mugs.
- ✓ **Use trivets or hot pads** under hot pots, pans, and appliances.
- ✓ **Reseal every 3–5 years**, or sooner if the water test says so.
- ✓ **Call GranitePro** with any questions or concerns.

✕ Don't

- ✕ **Leave oil or cooking messes** sitting overnight.
- ✕ **Use cleaners with bleach, ammonia, acids, or abrasives.**
- ✕ **Set hot cookware directly on the stone**—never over a seam.
- ✕ **Stand, kneel, or sit on countertops**, or put heavy weight on unsupported overhangs.
- ✕ **Strike edges and corners** with heavy pots or cast iron—edges can chip.
- ✕ **Leave fruit to ripen on the stone**—juices from overripe fruit can stain.
- ✕ **Try DIY stain or damage remedies.** Contact us first—we'll give you the right fix.

24h

The same-day rule

If it spilled today, clean it today. Oils and dark liquids only cause problems when they're left to sit—a quick wipe after cooking prevents nearly every stain.

TROUBLESHOOTING

Spills, spots & stains

Most marks on granite can be resolved. The first step is identifying what you're looking at.

WHAT YOU SEE	LIKELY CAUSE	WHAT TO DO
Dark spot or ring that doesn't fade	Cooking oil, grease, butter, lotion	STAIN Send us a photo. Usually removed with a poultice.
Brown, pink, or tan discoloration	Red wine, coffee, tea, fruit, food coloring	STAIN Send us a photo. Usually removed with a poultice.
Dark area that fades as it dries	Water from the sink or dishwashing	NORMAL If it happens often, it's time to reseal.
Small chip on an edge	Impact from cookware or heavy items	Save the chip if you find it. We can repair most chips—call us.
Cloudy or hazy film	Soap buildup or polish residue	Clean with a pH-neutral stone cleaner. Call us if it persists.

Removing a stain, step by step

1 **Send us a photo**

Email a photo and a short note on what you think caused it to **info@graniteproremodeling.com**. We'll reply within 24 hours.

2 **Get the right product**

In most cases we'll recommend MB Stone Care Stain Reaper Poultice Paste and confirm it's right for your stain.

3 **Apply and wait 48 hours**

Spread a thick layer over the stain, extending slightly past its edges. Let it sit 48 hours until completely dry.

4 **Remove and inspect**

Gently wipe away the dried paste and clean any residue with your stone cleaner. The spot may look dark for a few hours while it dries. If any stain remains, repeat step 3.

RECOMMENDED PRODUCTS

What we recommend



CLEANER · WEEKLY

Stone Care International
Granite, Quartz & Stone Daily Cleaner

A pH-neutral spray that cleans and degreases sealed granite without leaving residue or wearing down your sealer.



STAIN REMOVER · AS NEEDED

MB Stone Care
Stain Reaper Poultice Paste

A ready-to-use poultice that draws oil and organic stains out of the stone. Please contact us before using it so we can confirm it's the right fix.

WE STAND BEHIND IT

We're here for the life of your countertops.

> *"If something isn't right, we'll make it right. Our relationship doesn't end on installation day."*

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GRANITEPRO

Cabinets **&** Countertops